

A2000ERP ~ GENERAL

Why is my trial balance still not balancing after re-save? The difference was obviously due to GST amount not being captured.

1. AFTER RUNNING THE DIAGNOSTICS? After running SYSTEM – Diagnostics, we see that the transaction is still unbalanced. The exception transaction we will check is GC-0002 (as highlighted on right).

GL Unbalanced Transaction Enquiry

Unbalanced GL Transaction

Date From: 01/01/2017 To: 20/09/2017

Trans. Date	Trans. No.	Reference No.	Exch. Curr.	Rate	Prime Currency Debit	Prime Currency Credit	Base Currency Debit	Base Currency Credit	Create User
01/05/2017	GC000002	RENTAL MA	SGD	1.0000	5951.00	6367.50	5951.00	6367.50	Flora
01/04/2017	GC000003	RENTAL AP	SGD	1.0000	5951.00	6367.50	5951.00	6367.50	Flora
01/06/2017	GC000019	RENTAL JUN	SGD	1.0000	5951.00	6367.50	5951.00	6367.50	Flora
05/06/2017	P1000080	ICD/10183	SGD	1.0000	18400.00	19688.00	18400.00	19688.00	Flora

The difference here (between Dr and Cr columns) is \$416.50

WHY LIKE THIS? When drill down to transaction GC-0002, we found that user did not trigger the GST function. For the GST to be captured, the field “**GST Applicable**” needs to be checked.

Cash Bank Book

Cash / B

ADD EDIT INVOICE SUPPLIER

Type GC No 3 Ref No./Doc No. RENTAL AP Date 01/04/2017

Default Customer Supplier Employee Recipient / Payee

Bank 30110 UOB Cheque No GIRO

POSU NA NA NA

Currency SGD Exchange Rate 1

Narration

Detail Attachment Custom

SrNo	Account	Detail	Debit Amt	Credit Amt	Base
190220	Bank Charges	S B	1.00	0.00	
	GST Applicable	Type Supply GST 7% GST	0.00%	0.00	0.00
291520	Rental of premises	S B	5,950.00	0.00	
	GST Applicable	Type Purchase GST 7% GST	7.00%	416.50	416.50
		S B	0.00	0.00	0.00
	GST Applicable	Type Supply GST 7% GST	7.00%	0.00	0.00

Difference of \$416.50

3. HOW TO FIX?

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REMEDY: Simply check the GST Applicable box, ensure the GST Type selected is correct and SAVE the transaction. Problem will be solved.

Unique solution ID: #1096

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