

A2000ERP ~ GENERAL

SKIP NUMBERING / TRANSACTION REFERENCE : I have a GC85 but it seems skipped and cannot find in my GC list-

I have a GC85 but it seems skipped and cannot find in my GC list? I have GC 84 then next GC86.

GC	86	31/03/2020	SGD	Retails Sale - UOB	-3,714.90
GC	84	08/01/2020	SGD	Director Drawing	1,866.85

Causes: 1Unbalanced transaction which will also show in your diagnostics. 2Data was not completely saved, that while saving there was internet interruption.

Initial troubleshooting we do: 1 We replace mde or mostly, run upgrader 2 Check the existing GL transaction listing then edit to make it balance, as shown

GL Transaction Listing							
Wednesday, 29 April 2020							
Currency - SGD							
Transaction Account	Date Description	Reference	Currency	Rate	Narration Debit	Credit	Debit (Base) Credit (Base)
Retails Sale - UOB							
3C000085	31/01/2020		SGD	1.0000	Retails Sale - UOB		
400100	UOB				2,802.41	0.00	2,802.41 0.00
401400	GST Credit				0.00	183.34	0.00 183.34
User: CToh					Total :	2,802.41 183.34	2,802.41 183.34
Grand Total :					2,802.41	183.34	2,802.41 183.34

3 If no.2 is not possible due to missing GC in the list, another option-go to the transaction numbering and adjust to GC 84,then in GC, add new transaction to regenerate the missing GC85.

4If no.2 and no.3 is not possible or if the problem persist, you may call our technical assistants, for backend edit.

Unique solution ID: #1091

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Last update: 2021-05-06 11:40