

A2000ERP ~ GENERAL

**Error Message: This Product is used by Jasmine1.
Please try again.**

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The screenshot shows the 'Stock Transfer Entry' form in A2000ERP. The form includes fields for Type, No, Ref No./Doc No., Date, PDSU, Warehouse, From, To, Remarks, Reason to Transfer, Request Date, Request Reference, Recurring ID, and Loan to Customer. A table lists products with checkboxes, lot IDs, quantities, and UOMs. An error message dialog box titled 'Lot Item Locking' is displayed over the table, stating: 'This product is used by Jasmine1. Please try again later'. The dialog box has an 'OK' button.

Product	Lot ID	Quantity	UOM
CKSKIN-31	2201	1	BOT
INCLINIC-69	2401	1	PC
LASERPOWERTIGHTSERUM	2106	1	BOT
P2RETAIL-06	2102	3	BOT
REJURANMASK@5pcs/box		1	BOX
SUPER 3A SYRINGE	2201	1	SYRI
P2RETAIL-01		0	BOT

Solution:

1. Navigate to MS SQL Management Studio
2. Login using A21tech user with SQL Authentication
3. Look for the database and check table dbo.TLotItemLocking
4. Run the script : select * from TLotItemLocking to check if there is an existing entry
5. Delete the lock user
6. Check if the transaction can now be saved.

Unique solution ID: #1078

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