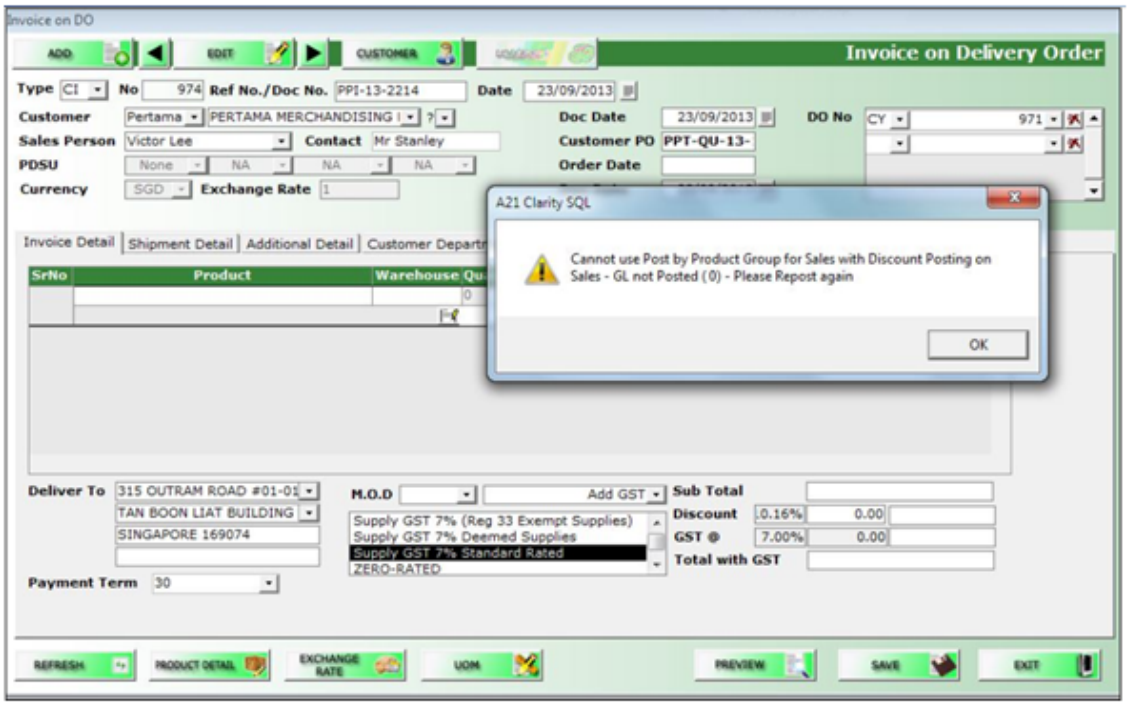
A2000ERP ~ GENERAL

Cannot Use Post by Product Group for Sales with Discount Post

Error Cannot use Post by Product Group for Sales with Discount Posting on Sales – GL not Posted.

Issue: Everytime when we try to create an invoice with a discount, it will show the error below:

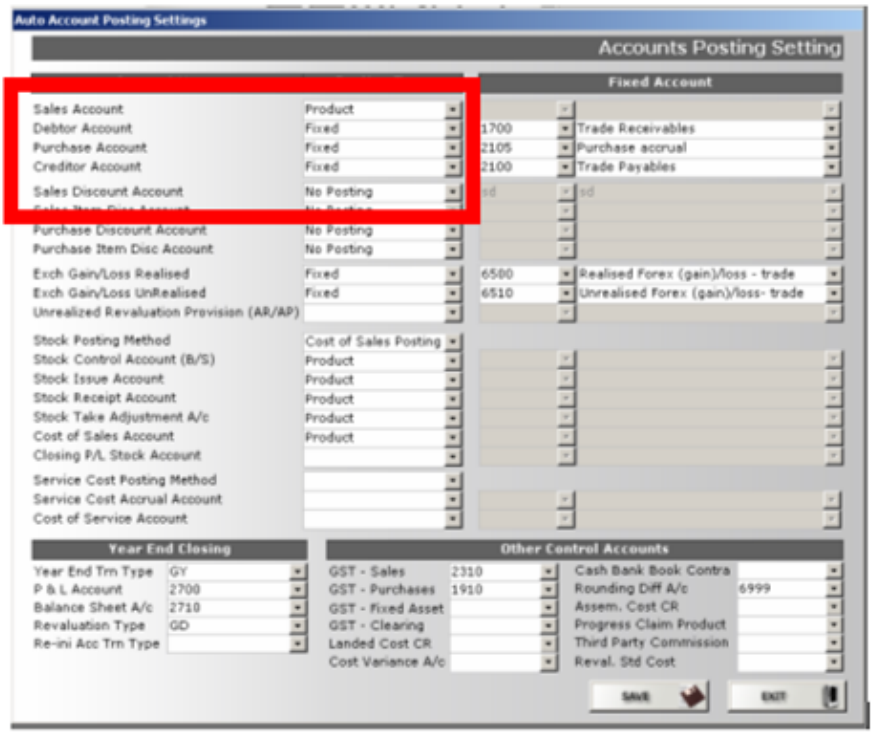


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URL: https://a2000support.com/faq/index.php?action=artikel&cat=1&id=37&artlang=en

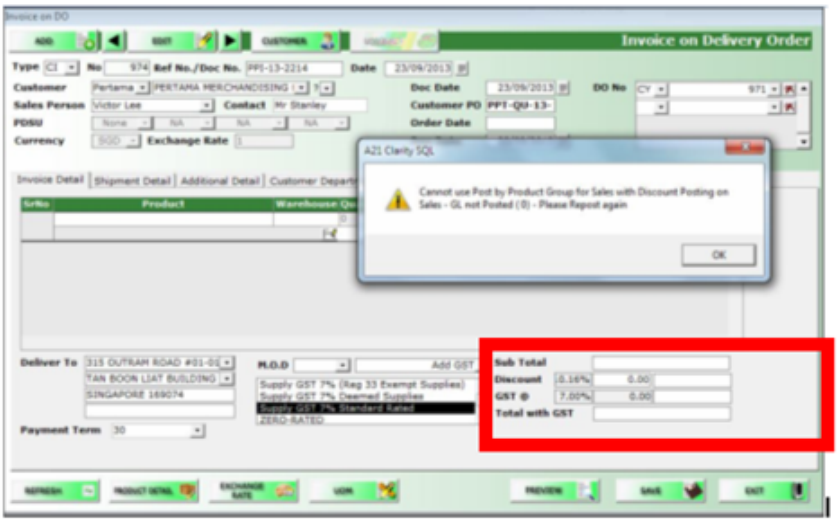
Root Cause:

1. In Account Posting Setting, the Sales Account set-up is **"Product"** but the Sales Discount Set Up is **"No Posting"**.



Analysis:

With this kind of set-up, the user is not permitted to assign discount on the discount field area as shown below.



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Solution:

There are 2 ways to solve the issue

1. Change the Account Posting Setting of the Sales Discount Amount from **No Posting** to **Fix** and assign specific account for discount.

    - With this, the user can now assign a discount on the Discount field when doing an Invoice on DO transaction.

2. Not Changing the Account Posting Setting but inputting the discount per line item on the Invoice on DO transaction.

    - On the per line item of the transaction, input the discount to be taken.

Unique solution ID: #1036
Author: Roxanne Bernabeu
Last update: 2020-01-22 07:45

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